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: UNITED STATES DISTRICT COURT

BERNADETTE ELBERT, : DISTRICT OF NEW JERSEY

CIVIL ACTION NO.:

Plaintiff,

v. : Civil Action

UNUM LIFE INSURANCE COMPANY OF AMERICA,

COMPLAINT

Defendants.

Plaintiff, Bernadette Elbert, residing at 502 Longview Place, Cliffside Park, New Jersey 07010, Bergen County, by way of Complaint against the Defendants, states:

Jurisdiction and Venue

1. Jurisdiction of the Court is based upon the Employee Retirement Income Security Act of 1974 (ERISA); and in particular, 29 U.S.C. §1132(e)(1) and 1132(f). Those provisions give the district courts jurisdiction to hear civil actions brought to recover benefits due under the terms of employee welfare benefit plans which, in this case, consists of group long term disability insurance policy issued by Unum Life Insurance Company of America, and provided by Maggiano, DiGirolamo & Lizzi to Bernadette Elbert, one of its employees. In addition, this action may be brought before this Court pursuant to 28 U.S.C. §1331, which gives the district court jurisdiction over actions that arise under the laws of the United States.

- 2. The ERISA statute provides, at 29 U.S.C. §1133, a mechanism for administrative or internal appeal of benefits denials. Those avenues of appeal have been exhausted.
- 3. Venue is proper in the District of New Jersey. 29 U.S.C. §1132(e)(2), 28 U.S.C. §1391.

Nature of Action

4. This is a claim seeking an award to plaintiff of disability income benefits pursuant to an employee welfare benefit plan ("Plan") providing group long term disability benefits to employees of Maggiano, DiGirolamo & Lizzi under a policy of insurance issued by Unum Life Insurance Company of America. This action, seeking recovery of benefits, is brought pursuant to Section 502(a)(1)(B) of ERISA (29 U.S.C.§1132(a)(1)(B).

The Parties

- 5. Bernadette Elbert is a resident of Cliffside Park, Bergen County, New Jersey, located in the District of New Jersey.
- 6. Unum Life Insurance Company of America ("Unum") is designated as the Insurer and Claims Administrator of the Plan. The Defendant is, and at all times relevant hereto, doing business within the District of New Jersey.
- 7. At all times relevant hereto, the Plan constituted an "Employee Welfare Benefit Plan" as defined by 29 U.S.C. §1002(1); and incident to her employment, Bernadette Elbert, received coverage under the Plan as a "participant" as defined by 29 U.S.C. §1002(7). This claim relates to benefits under the foregoing Plans.

Claim For Benefits

- 8. Bernadette Elbert was a full-time Maggiano, DiGirolamo & Lizzi employee and she was actively employed as a Paralegal until January 18, 2019 when she ceased working due to severe medical impairments including but not limited to cervical spondyloarthropathy, multiple cervical disc herniations, cervical and lumbar radiculopathy necessitating surgical decompression and fusion. Plaintiff made an attempt to return to work from May 6, 2019 through July 3, 2019, but could not continue due to her disabiling impairments. Plaintiff has not returned to work since July 3, 2019 due to her disabling impairments.
- 9. Subsequent to initially ceasing her employment, Plaintiff made a claim for benefits under the Plan stating that she met the Plan's definition of "total disability" on account of her condition which rendered her unable to perform her job duties.
- 10. Plaintiff's claim was initially approved by Unum and she was paid all benefits due through July 3, 2019 at which time Unum terminated benefits on the basis of their contention that she was no longer disabled as that term is defined in the Plan.
- 11. Since July 3, 2019, through the present time, Plaintiff has been "totally disabled" as such term is defined in the Plan.
- 12. Subsequently, Plaintiff submitted an administrative appeal of the termination of her disability claim in accordance with 29 U.S.C. §1133. In support of her appeal, Plaintiff submitted reports attesting to her "total disability" from treating and examining physicians and other relevant evidence, establishing her continued disability. These materials were submitted in compliance with Unum's suggestions regarding how Plaintiff could perfect her appeal.

- 13. In response to Plaintiff's appeal, by letter dated June 29, 2020, Unum provided Plaintiff with a final determination of her claim upholding the termination and denial of benefits. As a result of the issuance of the final determination, all administrative remedies have been exhausted and this matter is ripe for judicial review.
- 14. The determination by Unum that Plaintiff is not totally disabled as defined by the Plan is contrary to the welfare benefit plans and has no rational support in the evidence.
- 15. The Plan does not reserve discretion and therefore Unum's determination should be reviewed by the Court under a *de novo* standard.
- 16. Even if discretion were properly reserved, Unum's determination of Plaintiff's claim was the result of several factors which demonstrate an abuse of discretion pursuant to *Glenn v. Metropolitan Life Insurance Company*, 54 U.S. 185 (2008) including but not limited to:
- a) A financial conflict of interest in that Unum acted as both the payor as well as the adjudicator or Plaintiff's claim;
 - b) Unum failed to analyze and consider all relevant diagnoses;
- c) Unum failed to analyze and consider Plaintiff's actual job requirements in view of her impairments;
- d) Unum engaged in self-serving selectivity in the use of medical evidence and unduly relied upon self-serving paper reviews by its own non-examining medical consultants over the opinions of Plaintiff's treating physicians without adequate explanation.

17. The aforementioned actions of Unum in its handling and determination of

Plaintiff's claim were arbitrary and capricious.

18. As a direct and proximate result thereof, based on the evidence submitted

to Unum establishing that Plaintiff has met the Plan's definition of 'total disability"

continuously since July 3, 2019, Plaintiff is entitled to payment of long term disability

insurance payments from July 3, 2019; and such benefits must be continued until Plaintiff

recovers from her disability, death, or to age 65, whichever comes first.

WHEREFORE, Plaintiff prays for the following relief:

A. That the Court enter judgment in Plaintiff's favor and against the

Defendants and that the Court order the Defendants to pay long term disability income

benefits to Plaintiff in an amount equal to the contractual amount of benefits to which

Plaintiff is entitled under the plans.

That the Court order the Defendants to pay Plaintiff prejudgment interest B.

on all benefits that have accrued prior to the date of judgment;

C. That the Court order Defendants to continue paying Plaintiff's benefits until

such time as she meets the policy conditions for discontinuance of benefits;

D. That the Court award Plaintiff her attorney's fees pursuant to 29 U.S.C.

§1132(g); and

E. That Plaintiff recover any and all other relief to which she may be entitled,

as well as the costs of suit.

/s/ Steven Gaechter

STEVEN GAECHTER

Dated: July 28, 2020

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